



### Snowmobile Rental Cancellation Policy

August 1, 2022 - April 30, 2023

- 1) Cancellation Due to Lack of Snow: At Lossing's discretion, we will provide a rebooking of your rental at no cost, and even if rebooked to a more expensive day of week, locking you in at the original rental rate. In the event your travel plans are not flexible, we will provide a refund of your non-refundable deposit in the event that snow conditions are less than ideal in the early or late snowmobile season.
- 2) Your deposit taken at booking is non-refundable. However, based on when you cancel, you may owe more than your non-refundable deposit.
- 3) If you cancel more than 28 days before your reservation, you will simply lose your non-refundable deposit.
- 4) If you cancel between 10-27 days before your reservation, you will be charged for 50% of your total **reservation value** (not deposit).
  - a. Example: If you reserve a snowmobile for one week at \$1,200, and cancel 15 days prior, your obligation is \$600. We will charge the card that took the deposit an addition \$475. ( $\$125 + \$475 = \$600$ )
- 5) If you cancel between 2-13 days before your reservation: you will be charged for 75% of your total **reservation value** (not deposit).
  - a. Example: If you reserve a snowmobile for one day at \$349, and cancel 3 days prior, your obligation is \$262. We will charge the card that took the deposit an addition \$136. ( $\$125 + \$136 = \$262$ )
- 6) If you cancel less than 2 days before your reservation, you will be charged the full **reservation value** (not deposit)